

# DATA INSIGHTS LEARNING



**SISA**  
Self Insurers of South Australia



**GSI**<sup>TM</sup>

# BIG DATA FACTS

Every 2 Days we create as much information as we did from beginning to 2003

Over 90% of data created was created in the last 2 years

2015 – 1.2b smart phones (all with ability to capture data)

2020 – 50b devices connected to the Internet

PURPOSE.....

Learning

DATA



INSIGHTS



INFLUENCE



CHOICE



+/- OUTCOME



HSE?



**Data**



**Sharing**



**Learning**



CAUSE

+

EFFECT

# SIMPLE

**EASY to BENCHMARK performance**

**EASY for teams, organisations, industries to  
profile, compare, contrast SAFETY CULTURE**

**EASY for individuals, understand SAFETY LEADERSHIP strengths and  
weaknesses.**

**Leadership  Culture  Behaviour  Results**

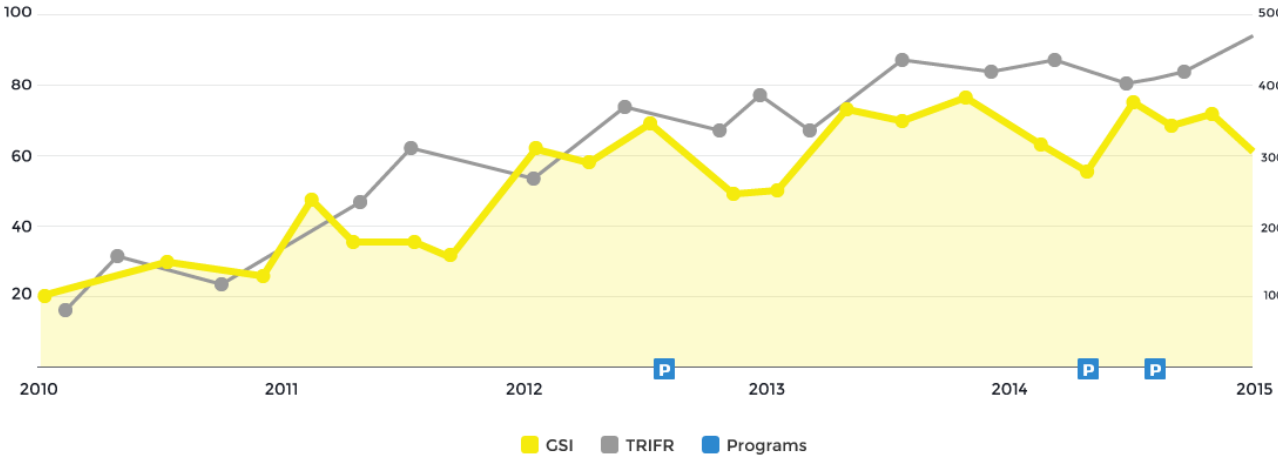
# Platform to analyse/share/learn, Common Data & language.

Live customised dashboard with auto generated reporting!



6 notifications | Frank S |

Showing GSI Score vs TRIFR filtered by My custom filter



## Activities

Search

Filter by... View all Post

**Steve Pittman, Team Leader**

New [Action Plan 2015](#) implemented.

My activities | SLI | 5h ago | 0 | 1

**Steve Pittman, Team Leader**

Reminder sent to unresponsive staff to complete [SCI survey May 2015](#).

My activities | SLI | 1 day ago | 2 | 3

**GSI**

The [SLI survey template](#) has been updated.

Templates | SLI | 18 April | 8 | 5

**Pat Moore, CEO**

I'm struggling to increase my SCI score, what programs worked well for you?

Question | SCI | 2 April | 3 | 7

**GSI**

GSI Safety awareness [conference dates](#) announced!

Event | 28 March | 4 | 8

Safety [research results](#) released.

Your GSI Score

# 76<sup>8</sup>

**SCI 54<sup>11</sup>** Maturing

Performance by department

1	Balwyn	72
2	Abbottsford	68
3	Preston	57
22	Sunshine	42
23	Frankston	22
24	Geelong	19

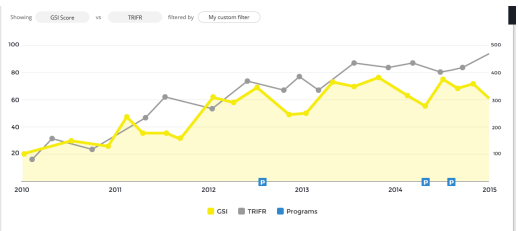
**SLI 41<sup>25</sup>** Developing safety leader

- 60% Novice (320 people)
- 27% Expert (128 people)
- 13% Developing (56 people)

# Cause and Effect Data with Analytics Enabled



Live customised dashboard with auto generated reporting!



**Your GSI Score**  
**76**

SCI 54<sup>2</sup> **Maturing**

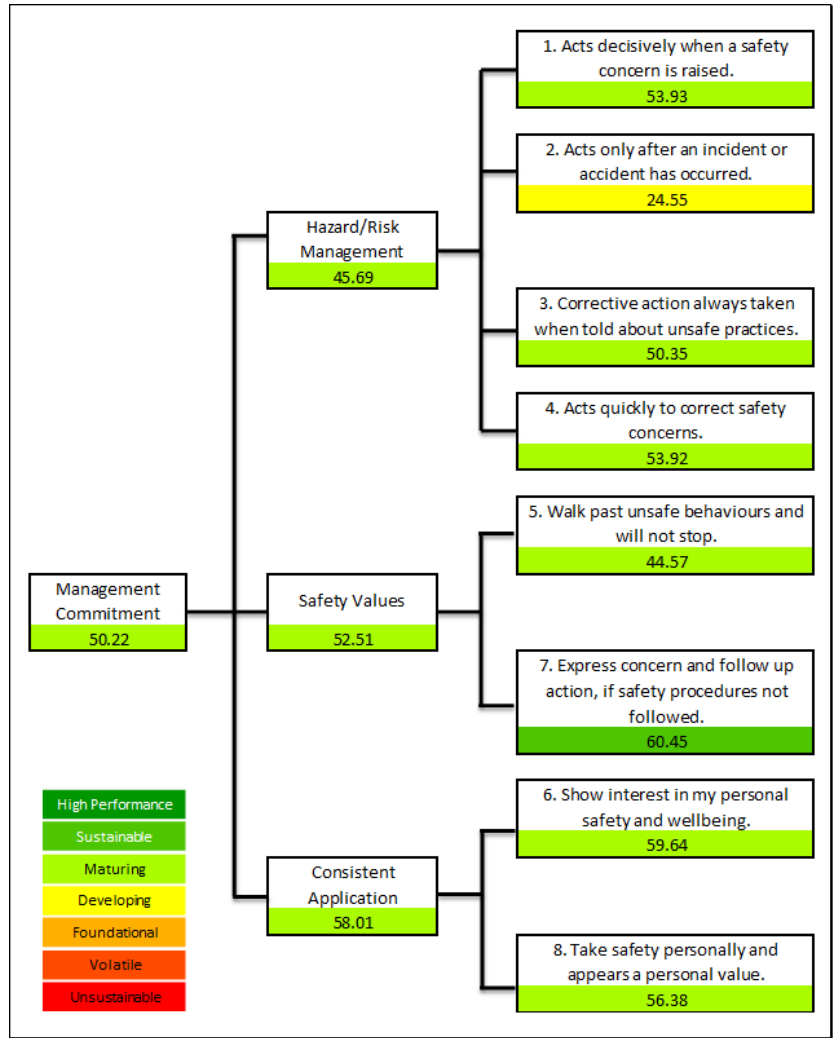
SLI 41 **Developing safety leader**

Performance by department

1	Bahryn	72	▲
2	Abbotsford	68	▲
3	Prerion	57	▲
22	Sunshine	22	▼
23	Frankston	22	▲
24	Geelong	22	▲

60% **Advance** (10 people)  
27% **Expert** (10 people)  
13% **Developing** (10 people)

	Management Commitment	Communication	Safety as a Priority	Safety Rules and Procedures	Supportive Environment	Involvement	Personal Priorities	Personal Appreciation of Risk	Work Environment	
1	53.9	71.9	51.3	54.5	77.0	28.0	71.3	27.0	31.5	High Performance
2	24.5	28.3	67.7	8.8	56.7	58.7	43.2	15.0	13.0	Sustainable
3	50.3	10.0	61.6	52.8	68.6	20.5	82.5	46.0	22.4	Maturing
4	53.9	32.8	45.5	58.5	59.5	41.3	78.7	75.1	28.0	Developing
5	44.6	58.6		-1.1	53.2	64.6	83.2	37.0	19.5	Foundational
6	59.6	65.5			62.7	51.6		9.6	32.4	Volatile
7	60.4				67.6				67.0	Unsustainable
8	56.4					2.2			73.1	
<b>Total</b>	<b>50.2</b>	<b>43.8</b>	<b>56.4</b>	<b>33.6</b>	<b>55.3</b>	<b>43.7</b>	<b>71.3</b>	<b>34.2</b>	<b>35.3</b>	<b>46.5</b>





- In 2 yrs = **23,500 Users**, 5 Countries, 11 Industry sectors
- **1,400,000** plus data points (Culture, Leadership and Performance)
- Global Community connected formally and informally.
- Common language at
  - Industry level,
  - Peer to peer and
  - Customer to Contractor.
- **‘Data’** provides **‘Insight’** to drive **‘Action’** which can be **‘Measured and Monitored’!**



- Safety **Leadership capability** and **Safety Culture** have a direct and significant impact on Output performance indicators
- Organisations who have invested & continue to invest in people capability and safety culture initiatives outperform the LTIfr benchmark by **2.5times!**

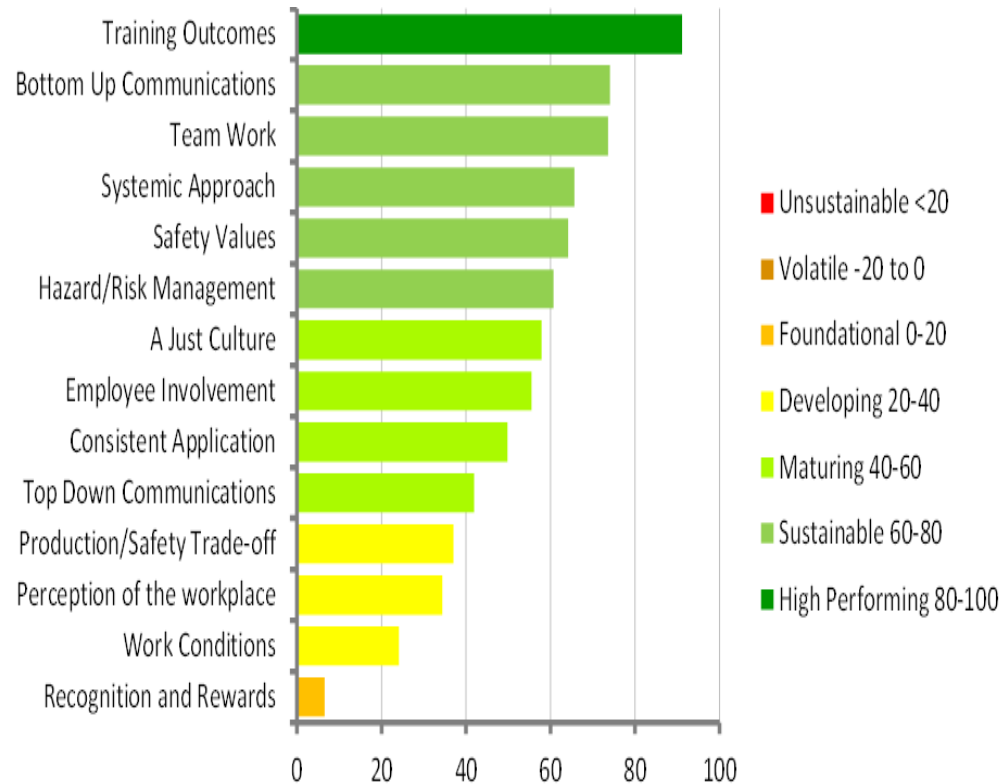
	SLI	SCI	LTIFR
Overall Aggregate	53.94	51.00	5.39
Higher Performing Member	66.68	74.97	2.06
Lower Performing Member	46.61	47.31	8.13

# INSIGHTS – Safety Culture

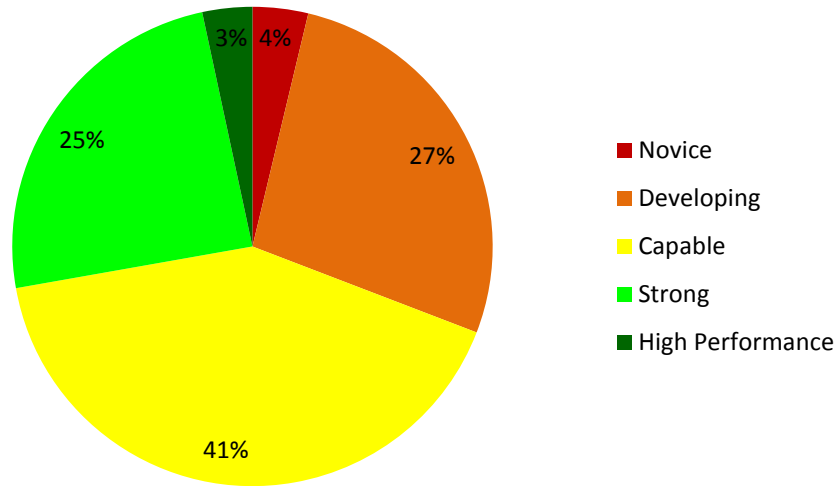
- By Industry – Maturity



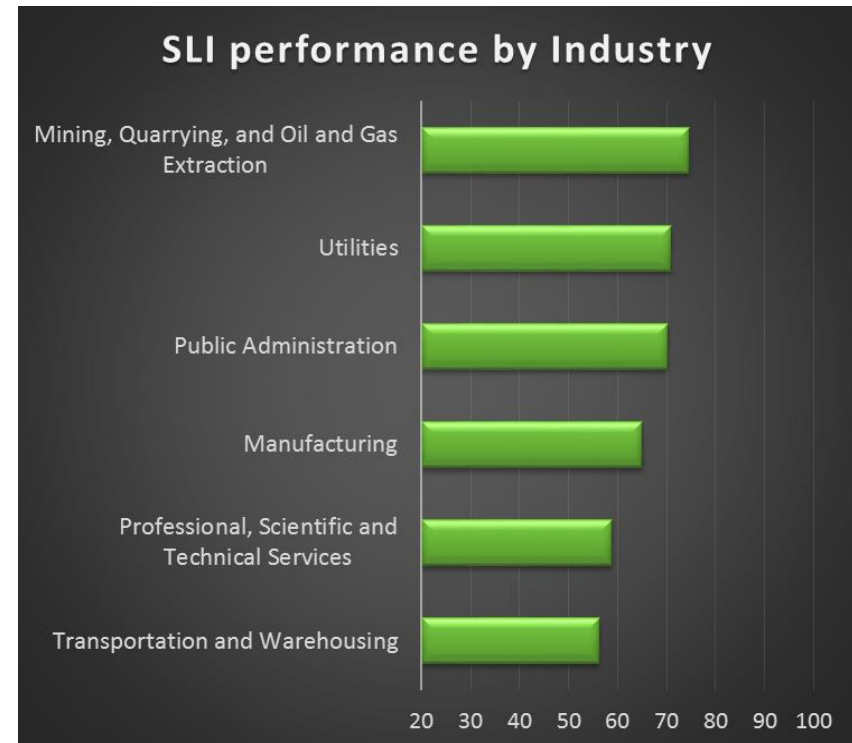
- By Organisation – Working/Not Working



- <3% of employees surveyed in Australia in 2014 believe they have the skills and capabilities to achieve ZERO HARM! (All Industries)
- 31% population **Novice or Developing**



- Operators working within **Mining, Oil and Gas** have the highest confidence and safety leadership capability level
- Avg 73 from possible 100.



- High management turnover
- Recent significant organisational change
- Significant / ongoing budget cuts
- Reward systems dominated by (short-term) production-budget targets
- Level of risk oversight not at the highest level in the organisation
- Record of previous warnings not being heeded
- Previously agreed safety performance strategies not or only partially implemented
- Recent incidents not reported and/or relevant learning shared
- Audits/inspections infrequently conducted and/or subsequent recommendations not implemented

- Women take less risks than men – Less inconsistency about Safety/Production tradeoff.
- Highest risk employees - 3 - 7yrs employment
- 80% - surveyed clear on Health and Safety responsibilities
- 72% - Risk of Injury at work!
- 60% - Take calculated risks!
- Biggest risk takers are males who live and work in regional or rural areas.



## APPLICATION.....LEARNING?

# Leadership → Culture → Behaviour → Results

- Engaging the organisation **PROACTIVELY**
  - **12% – 54% Improvement in Output PERFORMANCE METRICS** over 2yrs
    - LTI/MTI/TRI reduction
    - Improved reporting
    - Increase in close out of Actions
    - Reduced cost

Global Safety Index is a member based organisation (**GLOBAL COMMUNITY**)

- Formal & Informal **networks sharing**
  - Incident & Historic data +
  - Capability, Competency and Culture data
  - Improvement strategies and
  - Best Practice initiatives
- Executing **data driven strategies!** (Effective deployment of resources)
- Measurement & monitoring of **'ACT' control**
- **Contractors and Companies** using Safety Culture Index as a Pre/During/Post evaluation performance metric.

# members from many industries



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